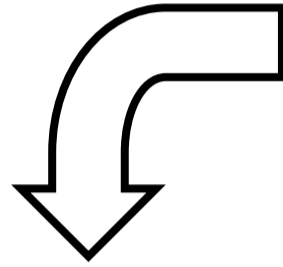




**START  
HERE**

**1.**

How can patients order their repeat prescriptions?



What can go wrong?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

How could problems be prevented?

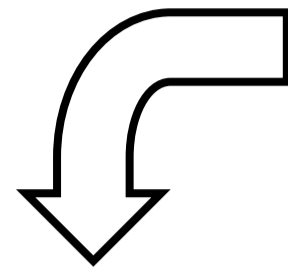
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



Patient needing repeat medication

**2.**

How is the prescription generated?



What can go wrong?

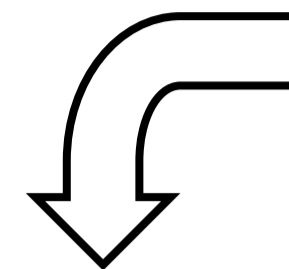
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

How could problems be prevented?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**3.**

How is the prescription signed?



What can go wrong?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

How could problems be prevented?

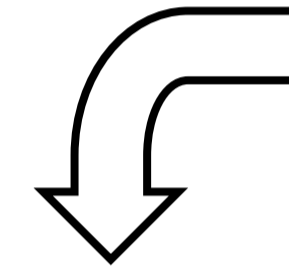
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



Have a go at thinking about what you *think* might happen, then compare this with what your facilitator says

**4.**

How is the prescription received into the pharmacy?



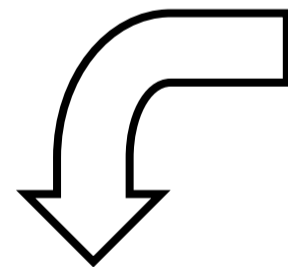
How can problems with this be detected?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



**6.**

How do the medicines get to the patient?



What can go wrong?

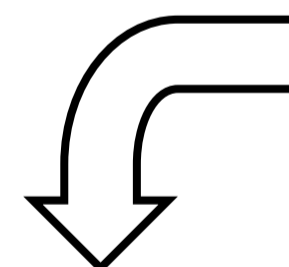
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

How could problems be prevented?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**5.**

How is the prescription dispensed in the pharmacy?



What can go wrong?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

How could problems be prevented?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Ask your facilitator about what happens as part of pharmacy dispensing

